

# Facilitate Engagement

Information Sheet



**Do you facilitate 'live' meetings with individuals or groups as part of your engagement process?**

**Do you need to enhance your facilitation skills and increase your confidence?**

This Facilitate Engagement course will help engagement practitioners plan and facilitate meetings with individuals and groups as part of their engagement project.

To enrol in this course, you must have completed Essentials of Engagement training as the pre-requisite course to others in the curriculum.

**Earn 6  
CPD points  
for this  
course.**

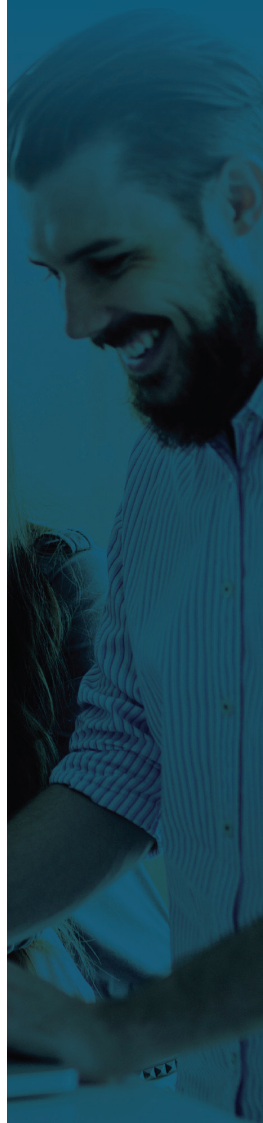
## Course Aim

The aim of the course is to assist engagement practitioners to apply key engagement facilitation strategies and techniques and build confidence for planned and unplanned facilitation contexts for multi-modes of delivery.



## Course Objectives

- To develop and improve facilitation skills
- To build confidence and apply facilitation skills and techniques
- To analyse and describe facilitation techniques for multiple modes of delivery and for a variety of different audiences and multicultural settings.



## Learning Outcomes

- Understand, identify and describe factors that make engagement facilitation effective. This also includes engagement facilitation in different cultural and DEI contexts
- Enhance your ability to respond appropriately, increase your confidence and develop your facilitation approach.



## Course Content

- Building rapport
- Modelling facilitation to build group function and relationships
- Deeper understanding of facilitator role
- Working in a virtual environment
- Multicultural and Diversity, Equity and Inclusion (DEI) understanding and competence
- Practising facilitating conversations
- Facilitating agreement.

## Benefits

- This Facilitate Engagement course will develop your knowledge and collection of facilitation processes and skills and help to build and enhance your confidence levels
- Work with like-minded engagement practitioners where you will share experiences and tips for successful facilitation
- Access to and can ask questions from IAP2A's experienced trainers, who are also highly experienced engagement practitioners
- An opportunity to explore your engagement learning journey, build on your own professional development and provides you the opportunity to develop and/or enhance your own professional network.

## Who Should do this Training?

- This course is suitable for engagement practitioners with two or more years' experience in engagement
- Those new to engagement whose role is to facilitate engagement events and processes
- If you wish to obtain a professional qualification by completing the IAP2 Australasia Certificate in Engagement.

